



## **Wesley Willows Corporation**

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### **What to Look for When Visiting Retirement Communities**

What was your feeling when you toured the community?

Was there activity in the main lounge?

Was mealtime in the dining room pleasant?

Were residents using the activity rooms?

Were residents using the exercise facilities?

Was there activity in the library or other common areas?

Are carpets and furniture clean?

Are amenities operating?

Was staff friendly and respectful?

Did staff know residents by name?

Have the common areas and apartments been designed to allow you to live as easily and independently as you would like?

Other observations you feel are important?

Is the management staff experienced? Effective? Friendly? Personable?

Does the community have a good reputation in the local community?

Your thoughts and feelings about your visit:

## **Are These Services Available?**

- Activities (*type and how frequently offered*)
- Barber/beauty shop
- Laundry facilities and services
- Kitchen appliances
- Guest accommodations
- Parking (*garage, carport or in the open*)
- Scheduled transportation
- Storage
- Telephone services
- Utilities
- Emergency call system
- Exercise programs, including recreational activities
- Staff available 24 hours a day
- Security System
- Meals (*number per day and ability to meet special dietary needs*);  
*tray service (if ordered by a doctor)*
- Housekeeping